



Instructions on the right of withdrawal

1. Right of withdrawal

1.1.

You have the right to withdraw from the contract without giving any reason within 30 days from the day after, when you or a third party designated by you take delivery of the goods.

1.2.

In order to exercise your right of withdrawal, you must notify your withdrawal from the contract inform:

Prague Music Center spol. s r.o. Ocelarska 937/39 Prague 19000 Czech Republic, Europe, Company ID number: 18626459, Company VAT number: CZ 18626459, customers@henrysmusic.com;

by unilateral legal action (for example, by letter sent via a postal service provider or by email).

You can also use the attached sample withdrawal form, but you are not obliged to do so.

1.3.

In order to comply with the deadline for withdrawal from this contract, it is sufficient to send the withdrawal before the expiry of the relevant time limit.

2. Consequences of withdrawal

2.1.

If you withdraw from this contract, we will refund you without undue delay, no later than 14 days from on the date we receive your notice of withdrawal, all payments we have received from you, including the cost of delivery (other than any additional costs incurred as a result of your chosen method of delivery other than the cheapest standard delivery method offered by us).

We will use the same means of payment you used to make the initial payment to refund Transactions, unless you have expressly stated otherwise. In any event, you will not incur additional costs.

We will only refund payment upon receipt of the returned goods or if you prove that you have sent the goods back, as applicable whichever comes first.



2.2.

a) Acceptance of goods

Goods without undue delay, no later than 14 days from the date of withdrawal from this contracts, return or forward them to the following address:

Central warehouse of Praha Music Center spol. s r.o. (Limited Company)

Rakovnická 2665

440 01, Louny

Czech Republic

The time limit is deemed to have been met if you send the goods back to us before the expiry of the 14-day period.

b) Costs associated with the return of goods

You will bear the direct costs of returning the goods.

c) Liability for diminution in value of returned goods

You are only liable for any reduction in the value of the goods as a result of handling the goods in a manner other than which is necessary to become familiar with the nature and characteristics of the goods, including their functionality.

Form on the next page.



Sample form for withdrawal from the purchase contract Henry 's Music

(fill in this form and only send it back if you want to withdraw from the contract)

Notice of withdrawal from the purchase contract

Addressee:

Prague Music Center spol. s r.o.

Ocelarska 937/39 Prague 19000 Czech Republic, Europe

Company ID number: 18626459, Company VAT number: CZ 18626459

I hereby give notice that **I withdraw from** the contract for the purchase of goods.

Since the contract was concluded using the Internet, i.e. a typical means of distance communication, I have decided to exercise my right under the provisions of Section 1829(1) in conjunction with Section 1818 of Act No. 89/2012 Coll., the Civil Code, as amended, and hereby announce that I withdraw from the above-mentioned purchase contract.

Order number:

Purchase document number (invoice or receipt):

Name of goods:

Number of pieces:

Date of receipt of goods:

Name and surname:

Address:

Bank account number:

Your signature: _____

On: _____